

# TRADEFARM PRIVACY POLICY

## Scope

This Privacy Policy describes how Tradefarm ('The company') collects and uses information through its site [www.tradefarm.io](http://www.tradefarm.io) and any other related sites and applications. This Privacy Policy does not apply to websites operated by other organizations and other third parties.

## Collection and the use of personal data

The Company obtain details from each client in order to verify identity and assess appropriateness for opening a trading account. Information collected includes clients names, physical and email addresses, telephone numbers, dates of birth, occupation, passport and other identification details, and personal financial information including annual income and approximate net worth to assess a client's financial positions. In addition, the Company may collect other information in order to better assess a client's particular interests.

This information may also be used by the company to inform you regarding its services. Information about you may also be collected by any correspondence made with us by phone, e-mail or otherwise including information which you enter when you register to use our site, subscribe to our service or any other activities carried out on our website or any connected applications.

## Information Disclosure

The Company may at times enter into partnerships and alliances which may include joint marketing and affiliate agreements with other companies who offer products and services that might be of value to the Company's clients. The Company may share information with such partners and affiliates if the information is required to provide the product or service a client has requested or to provide a client the opportunity to participate in the products or services the partner or affiliates offer and in order to ensure that such products and services meet a client's needs and are delivered in a manner that is useful and relevant. The use of a client's personal information is limited to the purposes identified in the Company's relationship with the partner or affiliate.

Tradefarm shall not disclose to a third party, any of its clients' confidential information unless required to do so by an authority of a competent jurisdiction, Tradefarm will endeavour, to disclose to these third parties only the minimum personal data needed, unless otherwise instructed by a relevant authority. Under this circumstances, the company shall expressly inform the third party regarding the confidential nature of the information. Clients accept and consent that Tradefarm may, from time to time, contractually engage companies for statistical and/or other purposes in order to improve the company's business activities, as a result, some or all of the clients' personal data may be disclosed.

## Cookies

The Company uses cookies to assist it in securing client trading activities and to enhance the performance of the Website. Cookies are small text files sent from the web server to a client's browsing device. Cookies used by the Company do not contain any personal information nor do they contain account or password information.

If you reject cookies, you may still use the TradeFarm sites, but you may not be able to use the online account opening website to submit your application form. Some of Tradefarm business partners use cookies on the company's sites, Tradefarm has no access or control over these cookies.

## Restriction of responsibility

If at any time client choose to purchase a product or service offered by another company, any personal information shared with that company will no longer be controlled under our Privacy Policy. Tradefarm is not responsible for the privacy policies or the content of sites we link to and have no control of the use or protection of information provided by client or collected by those sites. Whenever Client elect to link to a

cobranded Web site or to a linked Web site, he/she may be asked to provide registration or other information. Please note that the information he/she is providing is going to a third party, and client should familiarise themselves with the privacy policy provided by that third party.

## Recording telephone calls

Tradefarm Ltd may monitor or record phone calls with you in case we need to check if we have carried out your instructions correctly, to resolve any queries or issues, for regulatory purposes and to help improve our quality of service and to help detect or prevent fraud or other crimes. Conversations may also be monitored for staff training purposes.

## Retention of Personal Information

The Company retains Client's personal data for the whole period of the business relationship and Six years from the moment termination of such relationship however, the period of client's personal data retention can vary for different data types in the context of various products, actual retention periods can vary significantly.

## Security

The personal data that you provide in connection with registering yourself as a user of the sites or of the services is classified as 'Registered Information. You can access your 'Registered Information' through a username and password selected by you. It is your responsibility to ensure that your password is encrypted and known only to you. Your password must not be revealed to anyone.

'Registered Information' is safely stored on secure servers that only authorised personnel have access to via a username and password. The Firm encrypts all personal information as it is transferred to Tradefarm and thus makes all necessary effort to prevent unauthorised parties from viewing such information. Personal information provided to Tradefarm that is not 'Registered Information' also resides on secure servers and is again accessible only by authorized personnel via a username and password.

The transmission of information via the Internet can not be completely secure. The Company is committed to do its best to protect personal data yet it cannot guarantee the security of data transmitted to the Website and any transmission is at a client's own risk. Once Tradefarm receive your information, we will use procedures and security features to try to prevent unauthorized access.

Furthermore, the data we collect from Client may be transferred to, and stored at a destination outside St. Vincent and the Grenadines. It may also be processed by staff operating outside St. Vincent and the Grenadines who works for Tradefarm or for one of Tradefarm's suppliers. Such staff maybe engaged in, among other things, the fulfillment of your order, the processing of your payment details and the provision of support services.

By submitting your personal information, you agree to this transfer, storing and processing. The company will take all steps reasonably necessary to ensure that your data is treated securely.

## Disclaimer

Tradefarm reserves the right to disclose your personal information as required by rules and regulations and when the company believes that disclosure is necessary to protect our rights and/or to comply with any judicial and/or other proceedings, court order, legal process served or pursuant to governmental, intergovernmental and/or other regulatory bodies.

Tradefarm shall not be liable for misuse or loss of personal information and/or otherwise on the company's sites that Tradefarm does not have access to or control over. Tradefarm will not be liable for unlawful or unauthorised use of your personal data due to misuse or misplacement of your passwords, negligent or malicious intervention and/or otherwise.

## Change of Privacy policy

The Company reserves the right to revise and update this Privacy Statement and will promptly post the new version on the Website as well as posting a notice on it to inform all clients of the change. You agree to accept posting of a revised Privacy Policy electronically on the website as actual notice to you.